

ABOUT US



Comptrol Systems (CSI) offers a full suite of software solutions for recreation, hospitality, and tourism operators who want to improve operating efficiency, increase customer service levels and increase financial control when

- Selling tickets
- Issuing passes or membership cards
- Offering on site product or service sales
- Needing access control or revenue protection
- Wanting to define customer behavior

Over the past twenty-five years, a full suite of software products have been developed to make life simpler for our clients throughout North America. We continually improve our existing products and add new products based on the real life requirements of our clients who frequently operate in challenging or difficult environments.

Our products have proven operational reliability while meeting the information and control requirements of management.

CSI distinguishes itself by

1. Listening to our customers

Whether it's through our annual Users Conference, discussions with technical staff or feedback from management, we listen carefully to understand and identify your business and system needs. Based on direct customer feedback, annual system changes are developed to address changing requirements.

2. Providing outstanding customer support

Many of our clients face staff training and IT support challenges due to limited IT resources and regular staff turnover. In addition to the initial training provided during software installation, ongoing support is provided whenever our clients require it. A solid reputation for providing quick response to our clients' support needs has been established over the past 25 years.

3. Introducing innovative new products

Changing business needs require new solutions. Based on client feedback and our understanding of new technologies, CSI is continually introducing new state of the art products including:

- Wireless access control systems that verify and validate customer passes to reduce ticket and pass fraud;
- Radio Frequency controlled access gates and customer cards which reduce labor costs and track customer usage, and increase customer spending;
- Remote pass and ticket selling and processing which allows our clients to sell season passes and tickets at shows, malls, or any other venue;
- E-ticketing and booking systems.



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